



Colortrac Software Dongles

The following products require a USB dongle to operate. Colortrac no longer offer replacements for lost or 'not working' dongles. The free software associated with your scanner model is available to download.

<https://colortracsupport.uk/enduserhome.html>

- SmartWorks Pro
- SmartWorks EZ Touch+
- ScanWorks
- CopyWorks

EZ Touch+ will operate as EZ Touch without a dongle.

The most common cause of a dongle 'not working' is when the customer has moved to a new PC or updated the OS on their existing PC. The correct HASP must be installed on the customer's PC.

<https://colortracsupport.com/software.html>

Please refer to dongle manufacturer's website for known issues:

https://docs.sentinel.thalesgroup.com/ldk/LDKdocs/RN/ReleaseNotes/150-Known_Issues.htm

SmartWorks Imaging does not require a dongle. It is a licensed product. This software is for use on Win10/11 64bit PC only with SG, SGi, SCXpress & SCi only. It does not work with SC or earlier models.

https://colortracsupport.com/smartworks_imaging.html

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